



# News Release

## CITY MANAGER'S OFFICE

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### ***Council Receives Update on Information Services Department; Recognizes Lt. Bobby Doyle***

At the March 9 meeting, Information Services Director Sunny Lindsey provided an update on the Information Services Department. An overview was provided of the department's accomplishments and goals, technology enhancements, computer, network and firewall management, GIS maps and apps, automation and workflows, online programs for customer use and cybersecurity. Accomplishments include setting up an online permit portal providing fast and convenient way for contractors and homeowners to apply for and pay permit fees, implementation of the remote magistrate software to allow the judge to provide arraignment remotely which results in a time savings, new firewall installation to protect the City from cyber-attacks and public safety data enhancements. The department will work with Denco 911 to provide disaster recovery site, increase dashboards and automation for the parks department, upgrade the City's phone system, and provide financial software upgrades,

During the Mayor and Council Reports a proclamation was presented celebrating Bobby Doyle Day in Highland Village. Lieutenant Bobby Doyle is set to retire on March 26 after 20 years of service to the residents of Highland Village. Lt. Doyle began working for the City as a police officer in 2000 and was promoted to Police Corporal in 2004, Sergeant in 2006, and Lieutenant in 2013. During his tenure with the department Doyle has served as Auxiliary Liaison, Field Training Officer, Defensive Tactics Instructor, Department Armorer for rifle, shotgun, and pistol, Firearms Instructor, Taser Instructor, Vehicle Coordinator, AOR Districts Supervisor, and on the Policy Review Committee. Lt. Doyle has achieved certifications from the Texas Commission on Law Enforcement for Master Peace Officer, Basic Instructor Proficiency, Firearms Instructor Proficiency, Homeowner's Insurance Inspector, and Standardized Field Sobriety Testing Practitioner. He has received over 36 commendations for his service, including multiple awards for Supervisor of the Year, Officer of the Year, Certificate of Merit, and Community Service Award.

Fire Chief Mike Thomson provided an update on COVID-19 in Denton County and Highland Village. City Manager Paul Stevens shared the City's response to re-opening in light of GA-34. The City will continue to follow CDC guidelines and require face coverings in all City buildings. Facility rental and programming will resume in a tiered approach with outdoor pavilion rental resuming at 100% capacity and Senior All Star programming resuming at 100% with face coverings required for participants. Opening of indoor facility rentals will be evaluated on May 1.

The City Council early work session and regular session is available on HVTV (Spectrum 15; Frontier 43) and via website streaming live and on demand at [www.highlandvillage.org/HVTV](http://www.highlandvillage.org/HVTV).